Easy Read





Seamless services for people with Learning Disabilities

Using the telephone

This leaflet is about using your hearing aid on the telephone

Using a hearing aid with a telephone:



Here are some ways to help you use your hearing aid on the telephone.



Hold the telephone to the hearing aid at the top of your ear. Like in the picture.

If the telephone makes your hearing aid make a whistling sound, try these things:

- Check that your earmould is in correctly.
 The earmould is the part that goes in your ear.
- Hold the telephone slightly away from the hearing aid.

If there is noise:



If there is noise in the room when you are on the telephone, try these things:

- Make the room quieter if you can.
- You could try using a telecoil programme. This is something that you can add to your hearing aid.

Using a telecoil programme with a telephone



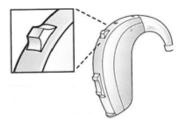
The telecoil programme will stop your hearing aid from whistling with the telephone.



The audiologist will need to put the programme on your hearing aid first.

The audiologist is a health worker who checks your hearing problems.

And you must have the right type of telephone.



- Press the programme button as you have been shown.
- You can move the telephone around to get the best sound.