



Ymddiriedolaeth GIG
Gwasanaethau Ambiwylans Cymru
Welsh Ambulance Services
NHS Trust

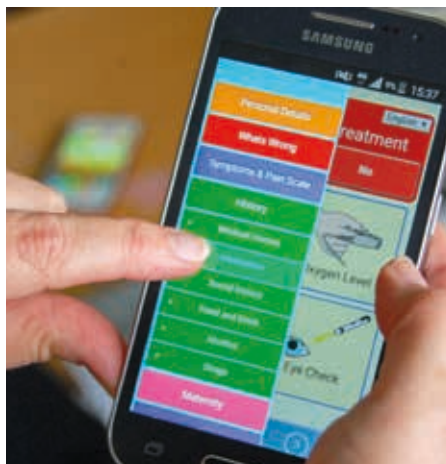


The Welsh Ambulance Service **Communication App**



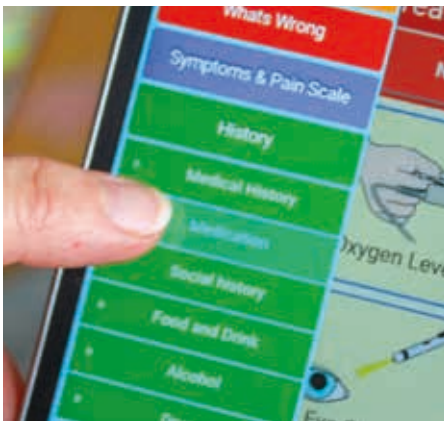
The Welsh Ambulance Service has made an app for your phone.

The app makes it easier to communicate with Ambulance staff if you need their help.



The app has pictures that you can press.

The pictures speak when you press them.



- You can use the app to say
- Your name and date of birth
 - What has happened to you
 - Where it hurts



- You can use the app if
- You use pictures or symbols
 - You are too ill to talk
 - You can't hear
 - If English is not your first language



Anyone can download the app.
The app is free.

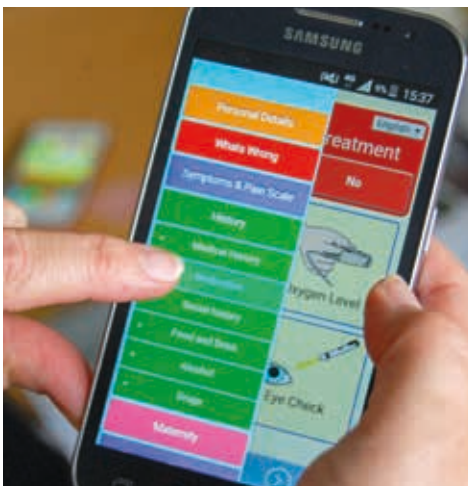


You can get the app on most mobile phones and some tablets like iPads.

On Apple iOS,
search the App Store for
PreHospApp

On Android,
search the Play Store for
**Pre-Hospital Communication
App**

On Blackberry,
search for
pre hospital app



If you do not have a phone
or tablet you could ask the
ambulance staff if they have it
on their phone.

Getting your Experience & Feedback



Telling us about your experiences and stories is so important.

We really want people to be at the heart of everything we do. We want to make sure that people get the best care and support they can.



Your stories can make a difference to what we do and can help make other people's experiences better.

If you would like to give feedback about the Welsh Ambulance Service you can:



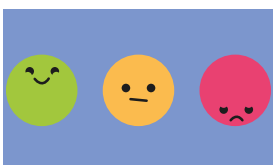
Telephone 01792 311773



Email at PECI.team@wales.nhs.uk



Or you can visit the 'Have Your Say' section on our website at www.ambulance.wales.nhs.uk



How was your experience with us?